2021 WABA Connections Virtual Conference

October 1st-3rd, 2021

Conference Minutes

8 AM October 1st, 2021

Opening with Teresa and Laura Welcome, intros of facilitators and review of Zoom functionality and etiquette.

North American Teachers and Assistant's were invited to speak their concerns and update their status update.

Opening Remarks/Welcoming : Cameron and Mary welcomed the attendees**.**

Ethics Committee - (Ahara Vatter) Discussion about updating Ethics agreement for Practitioner's. Assistants, Instructors and Training Institutes. Ethics agreement needs to be very clear at all levels. All of the material needs refinement. Reviewing, re-writing and re-reading into different languages, things can get lost in translation.

Prashanth and Hagar are working on updating the logbook which includes mission statement. A need to update the language for how to become a Practitioner.

Ahara requested two task forces:

Task force 1. Pamela, Sarah, Anat and Cameron to finish student piece. Prashant is now working on this. Follow up on this is that Anat shared the files and now the Ethics Committee can finish up with this work.

Task force 2 - Specific guidebook written for institutes- what they can do; how to go about it.

Team ATC/ITC~ Cameron, Mary and Peggy updated on the progress of their instructors globally. Emphasized success/importance with team ATC/ITC approach.

New Assistants and Instructors

Peggy Schoedinger - after the 1st ITC, saw what worked well and where it could be improved. 2d ITC made improvements and it was better

Question from Laura Phillips, what were the Senior Instructors seeing from the student coming to their more advanced classes. Whether the students had had a good foundation. Cameron West- ATC/ITC- Aware of need to gain clarity in sequencing. Created a Basic Watsu sequencing video. There are now more tools available. Video is available to our ITC students. Laura Phillips discussed the vision of how this form (borrowed from Toro) could be used in the future. Currently, it has individual moves demonstrated in still shot picture with one instructor- the goal would be to have different instructors doing different the moves so that students could see a variety of bodies/body types doing the work.

Lilia Cangemi- Does the video have surface and underwater camera views? Makes all the difference if you can have above and underwater views. Find it very useful tool that video captures the modality of movement. Also, useful to receive updates on any movement sequencing.

Cameron West- reminder to send teaching materials you would like to share to ESAC. Remember there is an approval process for what teaching materials go out. Still working to create the library for the teaching materials.

Ahara Vatter- Agreeing with Lilia's comment that viewing proper hand placement is important. Also discussed her previous breakdown of the sequence- each move. Open to being a part of a group project.

Mary Seamster- Calias, Ingrid and Mary brought in a videographer. Calias put together a new Watsu 1 video to replace Harold's old video. Video will be for sale in WABR.

Lilia Affirmed that having official Watsu 1, 2 and 3 video most useful and explanatory tool.

Diana - invited instructors to come use her small pool.

1:00 - **Zoom Group activity Qi Gong with Paul Rich**

Task Force Updates

Return to WABA (Peggy)- On Task Force- Anne Cole, Rhoda Woodard, Adele Pudney, Peggy- Interesting getting input from other parts of the country and world. Talked about benefits to WABA and organization and what the website provides for people.

Teresa Piddington- **Task Force Technology**- worked with Pavana. Worked to get 3 bids to upgrade the watsu.com website. Teresa came up with 3 different bids and submitted to the board.

Eula Hagen- On '**Manual' Task Force** - Eula and Pamela Young were primary. Broke manuals apart and looked at what was similar then put similar topics together. Composed a manual. Was supposed to be for Basic but added enough that it might be used for Watsu 1. Still under review with ITC and then thru ESAC.

Eula- Intention was to have Basic piece then each instructor adds their piece and their flavor.

Pamela- asked that perhaps instructor did not want name on it. More importantly, really just looking from input from senior instructors. Should be in a Basic Manual. Looking for more concise idea. As newer instructors, we need to hear from senior instructors what is deemed important.

Peggy- The concept of having different pieces on a topic available in a library- so instead of 1 manual there are 4 or 5 customizable options. Peggy- I like the idea of identifying a list of the core items that are in the manual.

Pamela- Working on Task Force but did not have someone specifically to report it to- we assumed that senior instructor would assume that responsibility.

Brenda- Going along with theme of connections- need of a liaison to connect to the board. Seems like a reasonable role for a person. Talking as a student- re: manual- I like having the basics be the same with instructor individuality coming through in the class. Helps with consistency.

Teresa- Suggesting WABA Connections continue through a professional newsletter.

Cameron- Cameron, Mary, Peggy and Ahara- perhaps could create a list to submit re: curriculum - Ahara could then share that list back to Eula and Pamela who had worked on the curriculum task force and then they might submit to ESAC.

Teresa- Clarified that only the Open Access section of the Conference will be recorded and available for 30 days following the conference.

DAY 2 Global Team

ESAC Update

Keli Procopio- New members on this committee. They are working on subjects on which the committee had previously been working.

Update from the Board on trademark, WABA Fees and Registry (Gianni):
Trademark- Working with US and European lawyers to review agreement - practitioners, assistants and instructors agree to be in compliance with the law. In order to be surer to protect WATSU® is not becoming a generic name. This is important for all of us because there are some topics that need to be refined. We will inform everyone when we get this info.

Be careful where you use WATSU for course post use with ® and better with CAPITALS. These simple things will be helpful for WATSU® not becoming a generic name.

New WABA Fees.

Pavana asked Gianni to underline one of the most important things - Understand that the registry is collecting registry fees AND association fees @ the same time. On the WABA statute, you have the WABA fee listed- what you pay at the registry is $100, WABA fee $40 (goes to WABA acct in Switzerland) and $60. goes to registry (and remember registry is a private subject of the Dull Family. Gianni- We need to distinguish what belongs to the Dull Family and what belongs to the WABA association. If there is legal topic that belongs only to the Dull Family, WABA will not pay for it. If there is a legal issue that also involves WABA, then we will participate in the cost.

Peggy-When you contact people and they are misusing WATSU or the name WATSU that is inappropriate, do people respond or change the way they are doing things?
Gianni-Around 2/3rds are responding and are going in compliance with what is requested. 1/3rd is not responding but I would say that 1/5th is not removing

It is the task of the instructor and the local training institute to oversee that the WATSU trademark is used properly.

Keli- As instructors, it is very important to pass onto our students the importance of the TM issue. To make our students understand that they cannot give WATSU® once they have finished their training. And, once as instructors, they must teach WATSU in the proper way.

Lilia- How much does it cost to register the WATSU trademark in the world?
Gianni- A single registry in one country, costs around $2k. When you want to extend that to the full world, then you have to evaluate - it will be a huge some. WATSU is already protected in China, Russia, India. This is only the first step. The second step, you need to overview if someone is not using it in a proper way and then you need to ask these people to be in compliance with the trademark license.

Jared- Would it not make sense, or an idea, or maybe this already is happening- when you pay your membership fee to WABA, it becomes known that part of that fee is going toward the protection of the trademark. So, people understand the professionalism, the benefits of membership, the $s going to something, so it becomes seen and felt and solidifies/helps the professionalism of the modalities overall.

Lilia- Are the fees for registering the trademark paid by the Dull Family or by the registry or by the Assn. Gianni- The fees for registering the trademark are usually paid by the Dull Family because they are the owner of the trademark. We helped to pay around $800 as an advance for the EU TM registration for Europe.

Gianni- In 1997, we registered the first time under the Madrid Protocol that was including most of the European countries but without the German speaking countries, without UK, without Portugal and some other countries but inc. Russia and China. It was the first registration that was done. This was done just after the German speaking countries were registering themselves with the WATSU trademark. Now, last year, we could get and EU TM and logo with WATSU in the logo valid for European Union because it was registered before Brexits, it is still valid for UK.

Gianni- In 2027 we need to renew the Madrid protocol and in 2030 we need to renew EU logo.

Registry Update (Gianni)

Maxwell reports that software will last 4-6 more years. We need to find another solution. There have been many discussion @ Board Level and with the Dull family. We could not come up with a solution because of a financial problem. To do a new registry website functioning like it is functioning today, would need to invest ~ $50k. The association and the Dull family do not have this $. Looking to find a cheaper solution. Meeting next month with the Indian Webmaster who developed WABA.pro website. Will check with him to see if he can do it for any cheaper. Maxwell has told us he is not interested in rebuilding the registry anymore.

Eula- Does the WABA.pro have the ability to become the new registry? Is that part of where the WABA.pro site was designed to go or is it just informational?
Gianni- WABA.pro primary intent is informational. In Nov. we will evaluate. The idea is to keep the two separate- Registry goes to the Dulls and WABA.pro to the Assn. If you start to mix them, you begin to lose transparency.

Teresa- Am I correct in saying, the 1st step is that the Dull family must decide what they want to do with the registry. Cannot do anything until they make that decision is made by them.
Lilia - Is it Pavana and Calias making this decision?
Gianni- yes, both. Pavana is essentially handling this.

Gianni- The current registry platform is Phi Mega Ten and it will not be supported further. We need to find a solution and also get Pavana and Calias to commit to the future steps.

Teresa- You are asking that if people have questions/ideas they should email you?
Gianni- Contact the Board. Questions can go to waba.board@gmail.com

Research Committee (Ertan)

What happened till now, esp. this year-
Paper published Dec. 2020 WATSU and its effect on autonomic nervous system- Autonomi cardiovascular modulation. Views/Downloads increasing.

Another published Jan 2021; Sept. 2021 2 single case reports in preparation- 1 on WATSU on Covid 19 survivor; 2d- (+) link between WATSU and ASD (Autism spectrum disorder).
Some topics in concentration for making journal papers.

- Link between WATSU and life coaching- still gathering information on how to make that match better -WATSU for pregnancy, post part and fertility (hot topic in WATSU forum)
-WATSU teaching tips - in small paper format.

Instructor Conference 2022 will be in Turkey. Thanks to Keli and Tomasz for support re: using TM on research articles.

Teresa- Thanks to Ertan. Requesting link to papers:
Ertan- www.mjssm.me/clanci/MJSSM_September_2021_Tufekcioglu
Gianni- Thanks to Ertan. May I ask that you can also contact Prashanth to see if you have items to publish on WABA.pro on website. Do we have an official WABA YouTube channel?

US Ethics Committee

Eula-New group/committee members this year. Very exciting. Eula Hagen (Chair); Chad Ravert (Co-Chair), Mary LeSourd (secretary), Pamela Young(Special Task Force). Ruth Meyers was liaison to the Board but has recently stepped down from the Board. Bios are on the WABA.pro website.

This is a very important committee. Complaint goes to the Board. The Board determines which Ethics Committee gets the complaint to review. The committee gathers facts/discovery then make a recommendation to the Board. Once the Board receives the recommendations/information, they will make the final decision. There is a complaint form on the registry that can be filled out. We are honored to be doing this. The committee is working well together. This is a four year term, and we are volunteers.

Laura- As a 4 year term, are you all starting the 4 years at the same time? Eula- yes.

EU Ethics Committee (Jurgita)
3 Members are from EU and 1 from US (Mary Seamster- liaison to Board). Good team- collaborate, listen well honor our vision. Code of Ethics- Objectivity and independence of opinions. Relations with human freedom and Relations with whole world. Our team is focused on relationships between and with people: How we behave with each other. Keystone is the dialogue- we can only suggest or recommend. We are looking to show steps for win/win solution. Make suggestions to the Board. Board makes final decision. Two topics that we are working on: Inquiry of WABA board about post in Facebook. We must all remember that social media is Worldwide. We need to be very aware of what words and websites we are posting on social media. We are representing WATSU®. 2d question, joining US Team in discussion with business ethics, non-territorial issues and exclusivity and some ideas about unclear rules about organizers. As a team, we suggested to our friends in US team what can bring us toward clarification. We are happy that we do not have a lot of complaints and it shows that we are a normal organization and that we are evolving.

Open Q & A

Any comments on Covid- your experiences, successes, challenges, strategies working in the Covid pandemic period:

Ruth- focus on self-care and family time. Increased awareness of mindfulness, gratitude and wealth of body/ heart connections.
Pamela- During Covid- clients have been more stressed/more physical issues. The state that I live in there are no mask mandates at all. My state's Covid levels are higher. Incorporating Rapid Testing for students at the beginning of the classes. Wearing masks during sessions for WATSU and massage. Feels very safe esp. with outdoor pools and chlorine in pool. Asking how others are handling emotional issues of this on a daily basis - not just for our clients but for yourselves. Looking for ideas that work in your practice.

Jared- Pointed out the handling of clients- so many different layers. Everyone's experience around Covid is very different. Derisive with Anti-vax and Anti-masks. Lots of fear out there. Finding resources to help support your clients to other practitioners outside of your scope of practice. For yourself to be patient. Inika-Did a zoom class @ Pamela's pool- we did head pillow work -realizing we can be a little more distant with pillow work. Also, people, client and practitioner were wearing mask. Very comfortable for everyone. It was fun and successful.

Peggy- I have been working with clients and teaching classes. Have seen a huge spike in activation of trauma that people are really struggling with. New and old issues have arisen. Finding what works with each individual. Finding for many getting back into nature is helpful. Chosen to air on the side of more caution: temps in AM, fill in questionnaires, wear masks, eye protections/safety glasses. Google with 1.5% hydrogen peroxide- offers extra protection. In smaller pools, moving water bottles off the pool side. Overall, we laugh about it and make the best of it, and it is working well.

Diana- I didn't realize how much WATSU has given me in terms of my wellness boost in terms of giving sessions and helping people, until I lost it. When I lost it, it was depressing not to float people and help them. I was really missing the transformational part of WATSU.

Eula-I have been in several classes over this time. I am very appreciative to all the instructors for the extra measures that they were making during this time. Thanks to association for providing support for distant learning and supporting those on the instructor path. I feel like that was pretty profound. Gives us access thru tele-learning to many senior instructors who I may not have been able to be working with previously.
Ahara- Sign up before class- interview needs of student @ sign up before class. Creates a connection and comfort level with new students. Taught 15 classes during Covid. Important to communicate needs during class. Verbal communication. Re-Interview @ sign up before class. Tweaked WABA release form- Everyone signs release form for WABA, Instructor and facility. We can then have clarity around what the students need, what the facility needs and what the instructor needs. She has also used some of the face baskets under masks with some success. The communications with the students before class, is done verbal. Re-interview just before class just to make sure nothing has changed since initial communication. Creates a safe space. So far, none of my students have gotten ill with Covid

Peggy- Found it helpful to meet with students in a space large enough where they can be spaced out so they can remove masks and see one another faces and connect in that way.
Hagar-.Once a week meeting. Must be updated - They must be vaccinated, Covid test.

Mary-Grateful to students who communicate just before class that they cannot join because of Covid exposure. I'm finding that a class may start with 14 in the class and then only 11 will show. Happy that people are being honest and thinking about the community as a whole.
Peggy- Are people having classes with students who are not vaccinated or are they requesting vaccinations?

Teresa- Laura and I are having a course in Nov, and we have requested that students be vaccinated. My facility is in my home so that is important to me.

Mary- We have students coming that are not vaccinated. They must be tested before class and then again 1/2 way thru. If not vaccinated must disclose to class and must have a negative test before and 1/2 way thru.

Cameron- Transparency is integral to all participants. Must have a negative test whether vaccinated or non- vaccinated.

Laura requested clarity on the Release form referenced by Ahara and can it be shared with the group. Ahara- Identifying that the release form is on the Watsu website.
Pamela- I have had non-vaccinated students in the class. I agree that transparency is imperative. It is important for other participants to know if participants are vaccinated or not.

Diana- Working from home. Low Cost- client used to use bathroom in home. Created a 'glamping' type bathroom set up. Has helped alleviate stress.
Brenda- Wanted to speak a bit to the "Practice of attention" . Work in a medical environment with mandated universal precautions. Works with immune-compromised children. I have found that if I take a moment before touching a body- Set an intention for the session- for me to be kept safe, for the child to be kept safe, for the parents to be kept safe. I feel like I have created a positive power. Checking in with my own heart b

Standing Stretch/Move break

Teresa- Identifying that during Pandemic, tapping into humor & fun has been helpful. Mentioned TV show 'Ted Lasso' that the character remains upbeat and positive and how that

positively influences and impacts the people around him. That has been a fun thing in addition to getting out for walks.

Adele- Thanks to all for sharing info. She will be teaching her first Watsu 1 course. This is great info that I can bring into my class. Class will be in Capetown over 2 weekends in Nov.

Teresa- Nice idea to have the course over 2 weekends in a row.
Peggy- Works well financially for the students. Don't have to miss too much work.

Prashanth- In Middle East, pools were shut down for outpatients during Covid. Continued with inpatients. Looked into travel history, any symptoms and any contact. This was done on a daily basis with every patient coming in for patient. Establish guideline inc. strong infection control team. Infection control team was monitoring everything that was being done in the pool. Had to convince infection control team that pool does not contribute to spread of disease. CDC supported this. Looking into multiple options with PPE. PPE- wearing face shield and mask. Masks are water resistant not waterproof. Crossing a certain threshold of wetness, it not only is hard to breathe through, but it no longer provides the benefit as PPE. Either change mask for each patient you see. Recommendation that only therapist wear mask. Came across mask developed by Stanford- Pneumask (https://bioengineering.standford.edu/research-impact/prevent-covid-19/). Snorkel type mask with adaptor on top with filter. Would not have to have patient wear PPE while they are interacting with us during treatment. Released 3D modeling online and type of filter you could use. Looked into local resources. Locally 3D modeling was available. Assembled it and did a field trial.

Because of the gap of outpatient care for 4-5 months, the psychological distress of our patients was high. We also work with elderly patients who find that coming to the pool is one of the social activities for them. When they came back to the pool, we found that there was some regression in their physical abilities and endurance. Stress of staying at home was also a factor. We thought that WATSU® would be beneficial to the client. We found the pneumask worked very well with these sessions. This went well. Now that vaccinations have started, we have transitioned from the pneumask back to the surgical masks. It was a wonderful challenge to find solutions to see how we could offer the session during the pandemic.

Peggy- Did you have difficulty with people feeling anxious and claustrophobic.

Prashanth- Need ~15' to acclimate to mask. Speak in mid-tone without any variations in the voice. Make her lips movement clear. Other person could here very comfortably. Breathe slow and deeply helpful.

Peggy- How did you clean masks between clients?

Prashanth- Cleaned masks with alcohol wipes in between each client. At the end of the day, dipped mask in chlorine solution x 3 minutes. Let it air dry.

We did also note the fogging of the visor. We would put on the visor before getting in the pool. If fogged up, would wipe with tissue paper then get into the pool. This was very helpful.

Shared screen shot of pneumask

www.pneumask.org/filter-table www.pneumask.org.

Replace filter after every 8 days. Drawback, not a good fit with a beard.

Tomasz- Introduction. In Poland. Reminds me of memories of the last US Conference 2 years ago. Feels good to see these faces again. Interesting to hear all the sharing people's experiences with Covid. In Europe, you sometimes see classes without any masks.

presentation- Application of Watsu in Covid population

Opportunity for Watsu- because Covid has done such harm to our profession. At same time, it has given us a chance to promote Watsu and make it more known. So, we started research based on a survey for post Covid patients after receiving Watsu session. Already translated into Russian. Hopefully there will be others interested in doing this research in other countries. The goal for the research is to show the public, feedback from people who have suffered from Covid and feedback from people who were family members of someone who had suffered from Covid. One of the guidelines recommended by WHO to reduce the stress, anxiety and depression linked to Covid is relaxation activities. Watsu can be one of these relaxation activities. The big hope is that eventually, we can educate the people inc. WHO to specifically recommend Watsu. Again, this is an opportunity to be helpful to people and be promotional for Watsu.

Teresa - There was a question about how to be helpful with the survey/study. Is it possible to share the survey with us and as we work with patients or family members we can contribute to the study.
Tomasz- English translation is not completed yet but I will share once it is done? I can also share to the Board so that the Board can share it.

Mary - Thank you Tomasz. Wellington (on Board) suggested talking directly together. He is also doing research in S. America
Prashanth- I think that the survey you are doing is a subjective, qualitative survey- is that correct? Tomasz- Yes

Prashanth-Post Covid patients, symptoms vary. No one protocol could apply because symptoms vary so much. Patients take differently timelines. We were trying to figure out what interventions would produce positive change in post Covid patients. Then, could we find a common answer for everything. We identified that treatment was individual, dosage was individual, and the time of recovery was also individual. We found hydrostatic pressure once in the chest level of post Covid patients can be very challenging.

Watsu, positioned in supine, need to identify the impact hydrostatic pressure on breathe, esp. in post Covid patients. Was trying to look for objective data on this. We do not have objective data on this at this time. I think this would be very good research.
Peggy - Also the hydrostatic effects on the abdomen as well.

Prashanth- Watsu is very associated with breathing. Effect of hydrostatic pressure on Covid breathe. If we could use a stress biomarker to assess pre- post. That would really validate the impact of Watsu on people with stress. Biomarker- stress level in blood- take before Watsu then retest after. More accurate/scientific then survey.

Tomasz- Very good point. Biomarkers- problem is not everyone has access to same measuring tools. Surveys can be translated and available. Can use in almost all countries. It would be great to conduct separate research with biomarkers if someone has access to that technology.

Jared- Thank you Tomasz-I understand you do quite a bit of fascia work in the water. Are you aware of the Ida Rolf work which addresses working around the rib cage to separate the rib cage from the hips thus allowing greater rib expansion for the lungs? I have successfully used this for people who had mild covid and other breathing problems.

Lilia- I think it is important in general. Wondering given all the pertinent observations- if the survey focused more on the family members of those who have Covid vs. the patients themselves; it would be easier to overcome this issue of pressure on the chest. In my opinion, the depression and anxiety part is very important in all parts of life not just Covid. The other piece to consider is the measurement. You need a medical professional involved measuring things as Prashanth mentioned earlier. So, considering, having a questionnaire with subjective before and after results.

Tomasz- the idea of our research was for both the survivors of Covid and the family members of those with Covid. We could also include the medical staff dealing with this. It would be valuable to do this but very hard to do because they are still so busy dealing with this. It is very individual with each patient so we determine individually, which patients can even go into the pool.

Prashanth- Adding on to Lilia and Tomasz has been saying, simplest tool is using pulse Oximeter before and after session. Gives % oxygenation and HR. This could be rudimentary data which we can collect and then we can look back at that info.

Peggy- And pulse oximeters are not expensive. Suggesting also adding BP.

Prashanth- discussed one of his clients. Could not tolerate supine so they did Ai Chi vs. Watsu. This is something we could consider- instead of Watsu, could Ai Chi be substituted where 1:1 session are not allowed. Ai Chi has a very good mind, body perspective

Cameron West Presented on Aquatic Integration showing a very recent video. Q&A followed the watching of the video

Mary seamster Presented AMNION® video. Q&A followed the viewing of the video.

Jared Power led a 1 hour Self Care with foam rollers. He is available to Zoom into a class for a nominal fee. Mary Seamster and Cameron West have used him for his help during class. He can be reached at Jared Power jared@movement4life.net to ask questions or download his manual.

Day 3 October 3rd, 2021

Peggy Schoedinger Presentation: Changing People's Lives, WATSU® for Adults and Children with severe Neurologic Challenges.

Discussion about the kinds of clients who benefit from WATSU®. WATSU is especially helpful with addressing the problems that occur due to abnormal muscle tone. Spasticity is the most common form of abnormal tone. Spasticity results in tightness and resistance to movement. Slow repeated rhythmical movements in water benefit this population. Repeated rotation of the trunk in various positions results in firing of afferent nerve fibers of the muscle spindles and leads to decreased muscle tone. Peggy showed some amazing video clips of her work with severely affected clients. She spoke of Practitioner needs to be confident they can keep the client safe, and mouth out of the water. Use information from other trainings as in Shiatsu, NDT, Rood, Sensory Integration, Cranial Sacral, PNF, Tapping, and weight bearing exercises, to add to your sessions.

Constantly assess whether what you are doing is beneficial to your client? If what you are doing is not beneficial, why, what cues are you missing? What might be more beneficial? Bring your Mindfulness, Respect, Patience, Kindness and Empathy to your work with these special clients.

Healing Dance ~ Alexander and Kathrin George introduced the Healing Dance Team from around the world in a recorded format Each member introduced themselves and gave a brief overview of where they were teaching and the kind of classes they offered. It was obvious from their presentation that there is deep love for the team of Instructors. There was mutual respect and support.

Inika who was present at the Conference introduced herself and spoke briefly about her upcoming adventures. This was her birthday and all participants joined in wishing her a Happy Birthday.

WOGA ~ Gianni De Stefani

Gave an overview of WOGA which is a blend of Yoga and Water. Beautiful breath work and asanas were presented via video clips. Overview of a training was presented.

Tomas Zagorski was unable to join the Zoom meeting.

Aquatic PROM Therapy an OT Modality with Annette Hatala was presented.

Total Aquatic Programming LLC was presented by Sue and Mick Nelson. They presented their companies services contact: https://totalaquatic.llc/

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